

## MANAGEMENT

## **Quality Policy**

Jan. 2020

Date:

The quality policy of a2-solar GmbH is an indispensable component of our corporate strategy and is based on the following principles:

CUSTOMER

We consistently concentrate on the requirements and expectations of our customers and the market. Upon systematic evaluation we implement them in a forward- and target-oriented manner. We focus on prevention, especially in our product and process developments.

**OUR TEAM** 

To succeed, we consequently benefit of our team members' experience and know-how, whose expertise and motivation is systematically nurtured and increased. Quality in all work results is an essential building block for sustainable results. Our standards provide the framework; qualified and motivated employees co-operate to realize our "zero-defect goal". Error prevention is more efficient than corrections.

**SUPPLIER** 

We are a reliable partner for our suppliers and promote good cooperation.

On the basis of clear guidelines, we evaluate the performance of our suppliers to achieve the "zero-defect target".

**TARGETS** 

We strive for continuously improving our processes and work results. For achieving our targets, we use different systems and methods:

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 Certified quality management system according to ISO9001, IATF16949 and ISO14001

**METHODS** 

- Systematic problem solving process
- Active warranty management
- Regular review of our objectives in terms of progress and the need to adapt the relevant procedures.

We are transparent to prevent business risks, efficient to avoid unnecessary costs and flexible for change.

Reinhard Wecker

**Highest German Quality and Experience**